

## DriveTime Complaints

At DriveTime, complaints from our customers are very important. We get a lot of feedback from the people we serve—both positive and otherwise—and we use that feedback to understand where we're doing well and what could be done better. There are lots of places on the Internet where you can go to air your Drive Time complaints to the general public, but an even better solution is to tell us when you have a problem and give us a chance to make it better.

To give our customers better access to complaint resolution, and to give us a better path to receive complaints about Drive-Time, we've set up [DriveTimeComplaints.com](http://www.DriveTimeComplaints.com) , a portal site for customer problem solving. We encourage you to use this site to submit your Drive-Time complaints, so that we can hear you loud and clear and we can work out a positive outcome.

When it comes to DriveTime complaints, we want to make it clear that:

- No company is perfect, and DriveTime is no exception
- We focus on continually improving Drive-Time for its customers
- We want to help resolve any Drive Time complaints you might have
- We need and sincerely appreciate your feedback

Please click on the Drive-Time complaints link below and use the [DriveTimeComplaints.com](http://www.DriveTimeComplaints.com) website to describe your situation in as much detail as you like. Please try to include any names and dates you can recall and which DriveTime dealership you visited, as we may want to be able to contact anyone involved.

We appreciate your help in making DriveTime as complaint-free as possible!

DriveTime Complaints Resolution

[www.DriveTimeComplaints.com](http://www.DriveTimeComplaints.com)